



HAYES BOLT & SUPPLY

EXCEEDING OUR CUSTOMER'S EXPECTATION IS OUR GOAL

Red HOT News

Issue: June 2008

**ISO 9001:2000 CERTIFIED
WOMAN OWNED SMALL BUSINESS
QP3 - QUALITY IN PRODUCT, PEOPLE & PERFORMANCE**

Why comply? RoHS explained.

In 2006 and 2007, the European Union, China, Japan, Australia, Canada, Korea, Taiwan, and the state of California all adopted some version of RoHS (Restriction of Hazardous Substances.) If your company produces electric and electronic equipment or their parts that eventually makes its way to one of these countries, your company will have to comply with RoHS. Even two years after the first RoHS implementation, some companies are not fully in compliance.

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Suzanne re-elected President of WAFD

Hayes Bolt & Supply President, Suzanne Dukes (pictured below) was elected to a second term as President of the Western Association of Fastener Distributors (WAFD) at a recent Board of Directors meeting in Tucson, AZ.

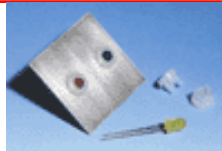
WAFD represents the fastener trade in the western United States and Canada. WAFD membership represents not only the commercial fastener distributor, but the aerospace and electronic trades as well.

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The Spotlight is on ... Products from Richco

**Panel Mount LED Holder -
Mini Optical Fiber Saddle on Base -**

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In the News: QP3

Hayes Bolt & Supply's Philosophy - QP3

Quality in Product, People and Performance is what really sets us apart from the competition. We are an ISO 9001:2000 certified company with quality objectives aligned with our customer requirements. We measure and continuously improve our performance. Our pricing is competitive and, more importantly, we provide a strategic plan to add value as your supplier. Value Added is our strategic plan to reduce costs associated with material acquisition. We consider selling fasteners an entry level skill. Having vast knowledge of our products * delivering quality product on time * on-line ordering * bin management * are only a few ways we add value.



Suzanne at WAFD Board meeting

[Larger Picture](#)

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